



**TENAGA
NASIONAL**

Better. Brighter.



SINARAN MERDEKA
2026

A guide to myTNB Portal
Sinaran Merdeka 2026 Incentive

WELCOME!

Tenaga Nasional Berhad (TNB) remains committed to honouring the nation's independence by continuing its support through the **Sinaran Merdeka Incentive**, specially offered to customers engaged in commercial activities.

- 1 This User Guide is aimed to help you go through the Merdeka Incentive module on myTNBPortal!
- 2 Just follow the steps on each page to guide you as you go through the application process.
- 3 If you still face issues, please email your queries to **CareLine@myTNB.com.my** or call **TNB Careline at 1-300-88-5454** for assistance.

Do I Qualify for Sinaran Merdeka Incentive?

Eligibility Criteria

1. Customers must be registered under **Non-Domestic Low Voltage General or ToU tariffs**, or **Non-Domestic Medium Voltage General or ToU tariffs**, and operate commercial activities only such as skyscrapers, office buildings, commercial complexes, shopping malls, hotels, and petrol stations.
2. Customer's electricity supply service started **before 1 August 2025** and have received **at least one bill with actual meter reading in either May, June, or July 2026**.
3. Applications for the Sinaran Merdeka 2026 Incentive will be **open from 15 July 2026 until 15 September 2026**. Customers may apply online via the [myTNB portal](#) or visit the nearest Kedai Tenaga.

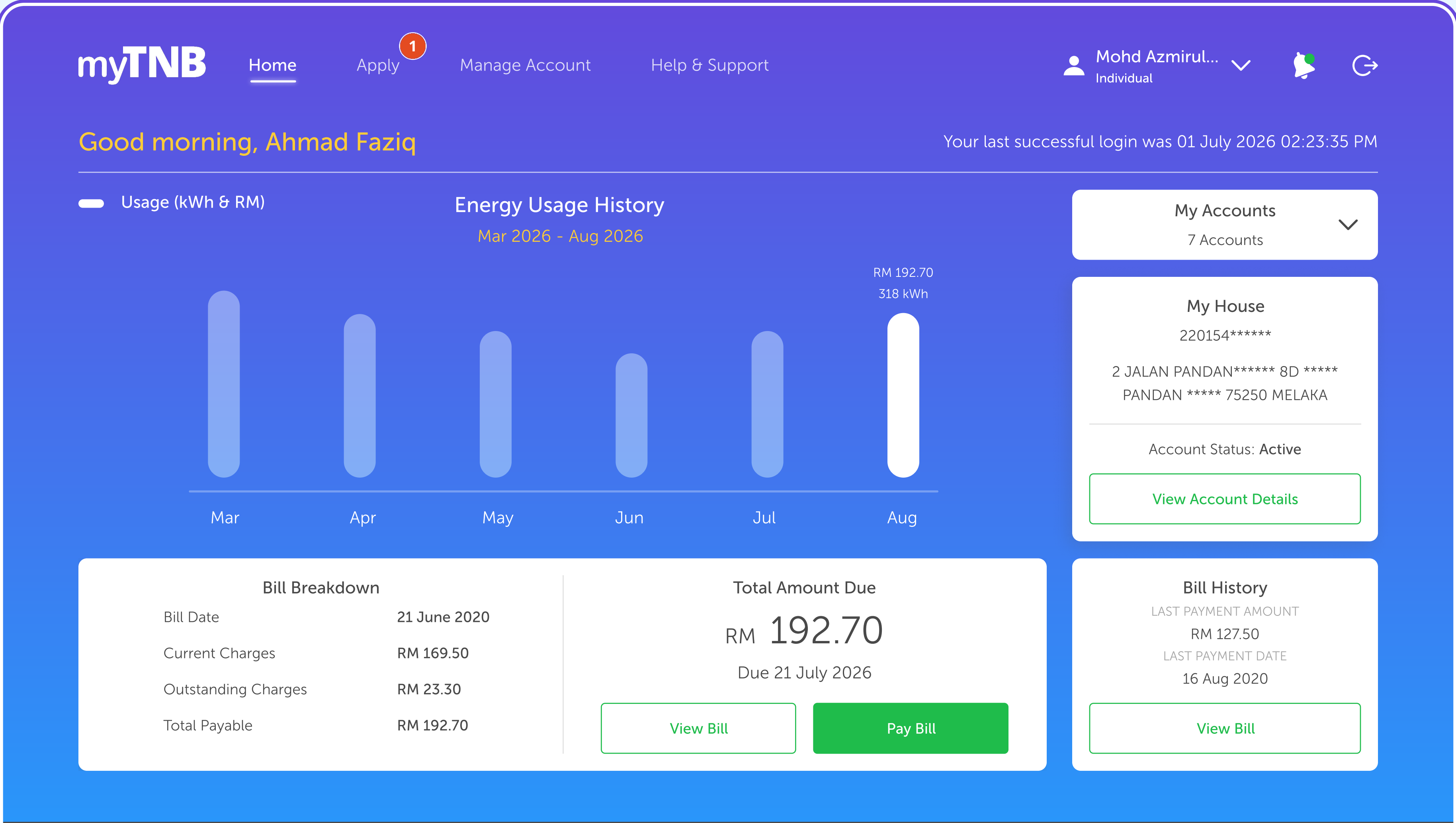
Sinaran Merdeka Incentive Rates

Effective 15 July 2026, the new Sinaran Merdeka Incentive rates are as follows:

TARIFF CATEGORY	INCENTIVE RATE* *For each unit (kWh) of increased electricity consumption
Non-Domestic Low Voltage General Non-Domestic Low Voltage ToU	-28.91sen/kWh
Non-Domestic Medium Voltage General Non-Domestic Medium Voltage ToU	-13.37sen/kWh

STEPS APPLYING FOR SINARAN MERDEKA INCENTIVE

1. Click on the “Apply” button.



Understanding Your Meter

For General Enquires, Please Contact

Power Alert

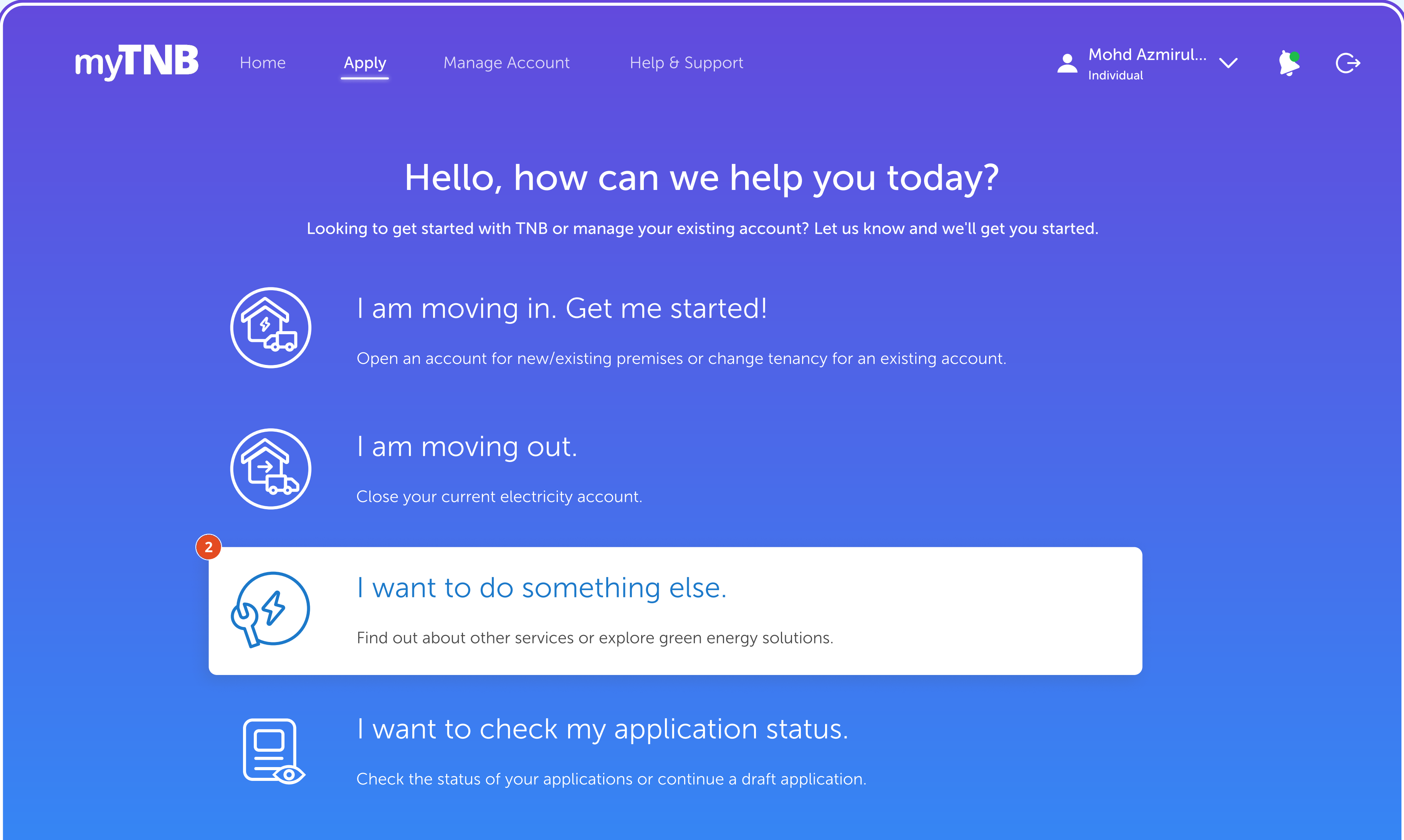
Careline at 1300-88-5454

Follow Us On

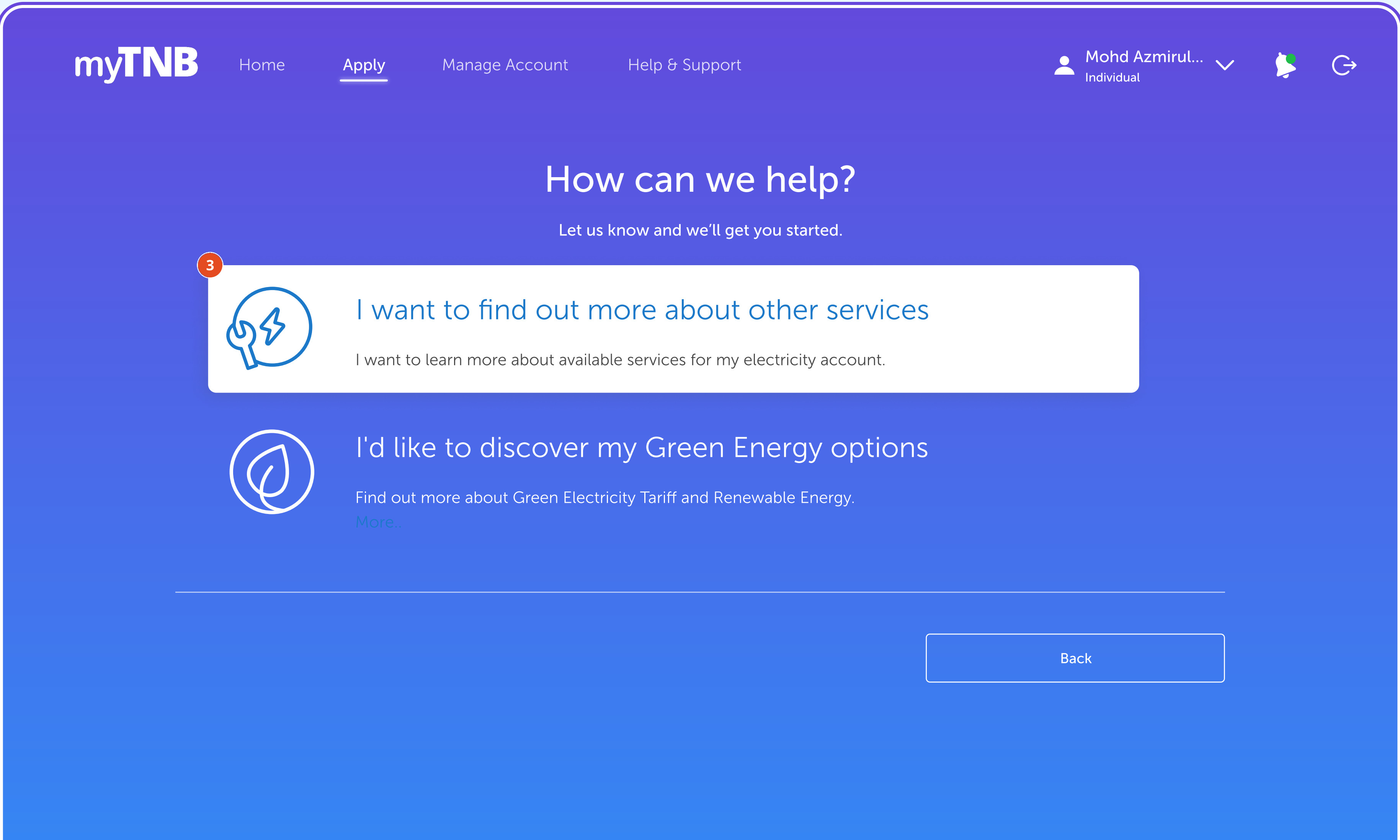
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Download App

2. Select “I want to do something else”.



3. Choose “I want to find out more about other services”.



4. Select your contract account and Click “Next”.

myTNB

[Home](#)

[Apply](#)

[Manage Account](#)

[Help & Support](#)

 Mohd Azmirul...
Individual







Which account would you like to manage

Let us know which electricity account you want to manage and we'll recommend specific solutions for you.

4

ACCOUNT NUMBER*

Agriculture - 220154551702

Dom LV TOU - 220088190307

Non Dom LV GEN - 220568873602

Non Dom LV TOU - 210238469410

Non Dom MV GEN - 210461132202

Non Dom MV TOU - 220210529609

+

Can't find your account? Add account here.

Submit

Submit

Rework

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Next

Understanding Your Meter

Power Alert

[Terms & Conditions](#)

For General Enquires, Please Contact

Careline at **1300-88-5454**

Operating Hours:
Weekdays: 7:00 AM - 11:00 PM

Follow Us On











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5. Select “Merdeka Incentive”.

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Which account would you like to manage

Let us know which electricity account you want to manage and we'll recommend specific solutions for you.

ACCOUNT NUMBER*

Non Dom LV GEN - 220568873602

▼



Upgrade / Downgrade Electricity

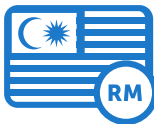
Increase electricity supply to meet your energy needs and improve your connection stability.



Change My Tariff

Apply for tariff change for your property.

5



Merdeka Incentives

Commercial customers can enjoy special tariff rates from 1st August until 30th September



Guaranteed Service Level (GSL) Rebate

Claim rebate if you have faced any problem against our guaranteed service level

Submit

Submit

Rework

6. Review all eligibility criteria and prepare the required details.

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Merdeka Incentive

Commercial customers can enjoy special tariff rates from 1st August until 30th September every year with Sinaran Merdeka Incentive

ACCOUNT NUMBER

220154551702

PREMISE TYPE DESCRIPTION

Commercial : Business Services

PROPERTY ADDRESS

PT 64298, JLAN PERIGI NENAS 8/1, KAWASAN PERINDUSTRIAN PULAU INDAH, 42920 PULAU INDAH, SELANGOR.

Before you start...

Please check the eligibility checklist and ensure you have the necessary information ready.

Registered Account information:

Your Electricity Account is active and added under 'Own Account'

Refer to your electricity bill to find out if you are in the eligible tariff category:

a. Non-Domestic Low Voltage General

b. Non-Domestic Low Voltage TOU

c. Non-Domestic Medium Voltage General

d. Non-Domestic Medium Voltage TOU

Other information:

Your contact information

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Start Application

7. Fill in your contact details.
8. Tick the checkbox to confirm you have read and agreed to TNB’s Terms of Use, Anti-Spam Policy and Personal Data Protection Policy and Click “Submit”.

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PREMISE TYPE DESCRIPTION

Commercial : Business Services

PROPERTY ADDRESS

PT 64298, JLAN PERIGI NENAS 8/1, KAWASA PERINDUSTRIAN PULAU INDAH, 42920 PUL INDAH, SELANGOR.

Contact Details

Kindly provide us with your contact information in case we need to reach you.

Add New Contact

Select From List

NAME *

Muhammad Aslam

EMAIL ADDRESS *

muhammadaslam@example.com

MOBILE NUMBER *

0123456789

I have read and agreed to [TNB's Terms of Use](#), [Anti-Spam Policy](#) and [Personal Data Protection Policy](#)

9. Save your Application Reference Number for future reference.

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Merdeka Incentive

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ACCOUNT NUMBER

220154551702

PREMISE TYPE DESCRIPTION

Commercial : Business Services

Contact Us

Kindly provide details of your case we need to assist you

Application Reference Number: MD-000-000-0026

EMAIL ADDRESS *

muhammadaslam@example.com

MOBILE NUMBER *

0123456789

☒ I have read and agreed to [TNB's Terms of Use](#), [Anti-Spam Policy](#) and [Personal Data Protection Policy](#)

Application Submitted

Thank you for your application. You may track your submission using the reference number below.

Application Reference Number: MD-000-000-0026

Ok