

SINARAN MERDEKA

2025

A GUIDE TO myTNB PORTAL
MERDEKA INCENTIVE



WELCOME!

Tenaga Nasional Berhad (TNB) remains committed to honouring the nation's independence by continuing its support through the **Sinaran Merdeka Incentive**, specially offered to customers engaged in commercial activities.

- 1 This User Guide is aimed to help you go through the Merdeka Incentive module on myTNBPortal!
- 2 Just follow the steps on each page to guide you as you go through the application process.
- 3 If you still face issues, please email your queries to **tnbcareline@tnb.com.my** or call **TNB Careline at 1-300-88-5454** for assistance.

Do I Qualify for Sinaran Merdeka Incentive?

Eligibility Criteria

1. Customers must be registered under **Non-Domestic Low Voltage General or ToU tariffs, or Non-Domestic Medium Voltage General or ToU tariffs, and operate commercial activities only**—such as skyscrapers, office buildings, commercial complexes, shopping malls, hotels, and petrol stations.
2. Customers must have received electricity supply **before 1 August 2024** and have received **at least one actual bill in either May, June, or July 2025**.
3. Applications for the Sinaran Merdeka 2025 Incentive will be **open from 23 July 2025 until 15 September 2025**. Customers may apply online via the [myTNB portal](#) or visit the nearest Kedai Tenaga.

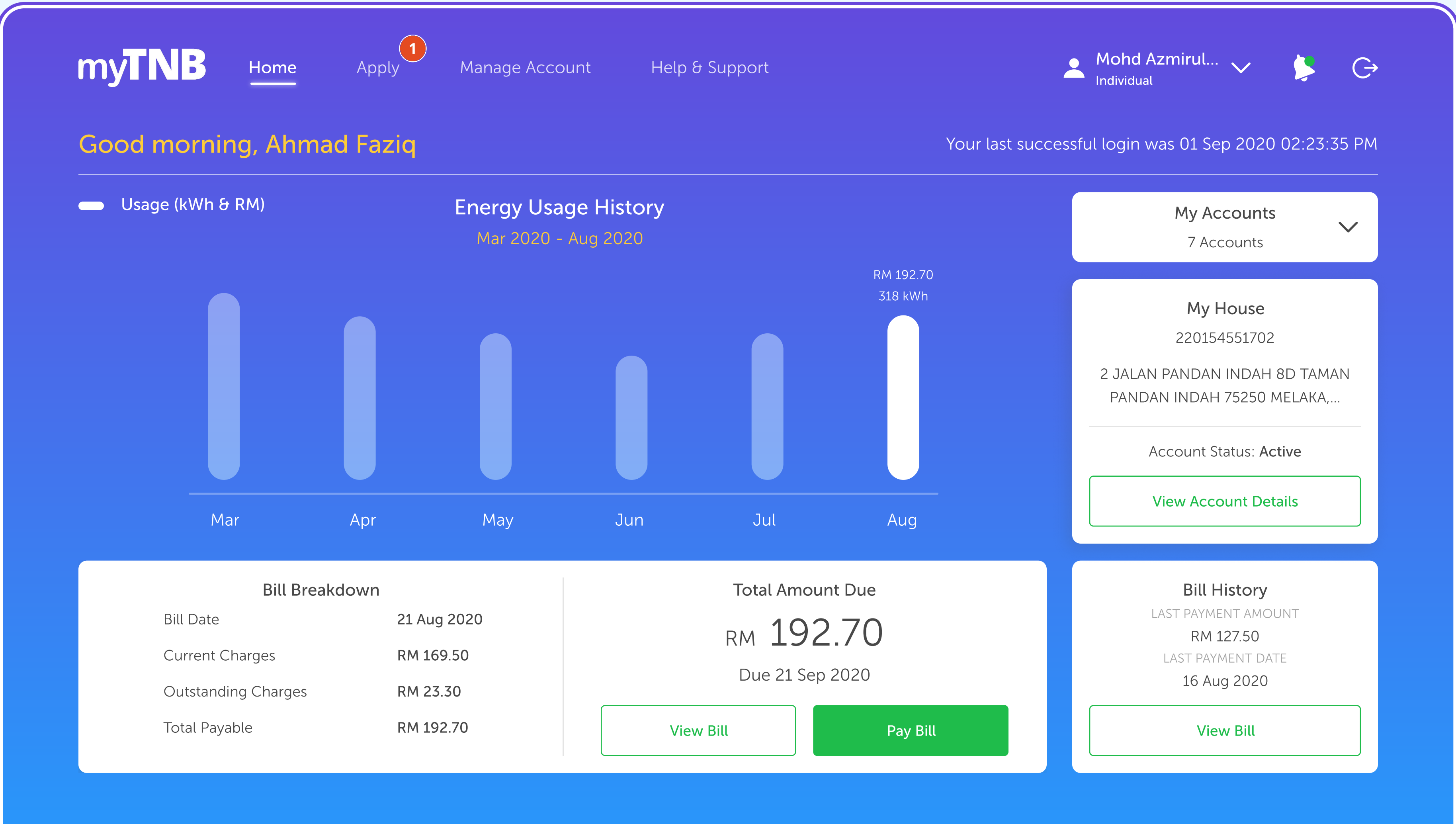
Sinaran Merdeka Incentive Rates

Effective 1 July 2025, the new Sinaran Merdeka Incentive rates are as follows:

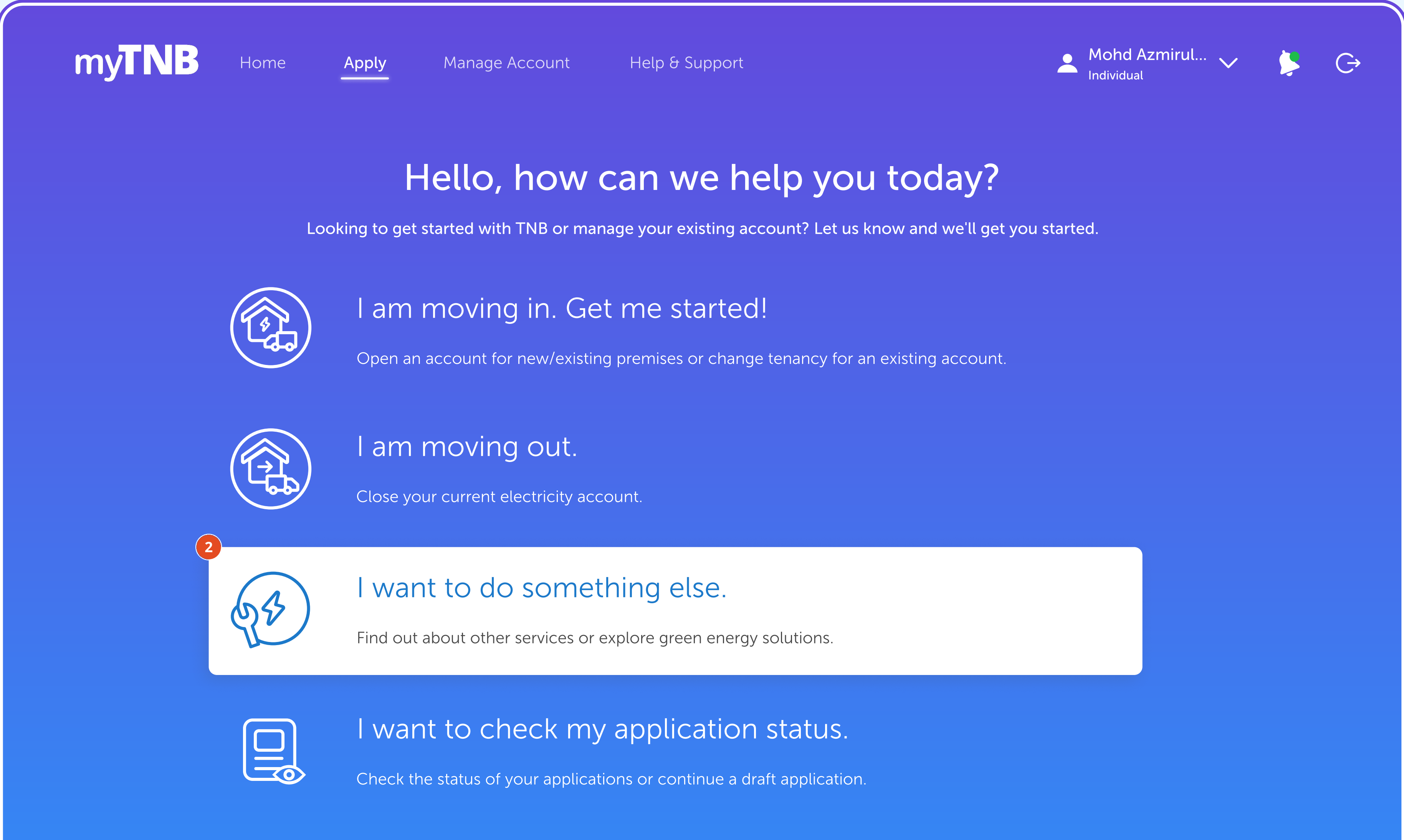
VOLTAGE LEVEL	TARIFF CATEGORY	INCENTIVE RATE*
		*For each unit (kWh) of increased electricity consumption
Low Voltage	Non-Domestic Low Voltage General	28.91sen/kWh
	Non-Domestic Low Voltage ToU	
Medium Voltage	Non-Domestic Medium Voltage General	13.37sen/kWh
	Non-Domestic Medium Voltage ToU	

STEPS APPLYING FOR SINARAN MERDEKA INCENTIVE

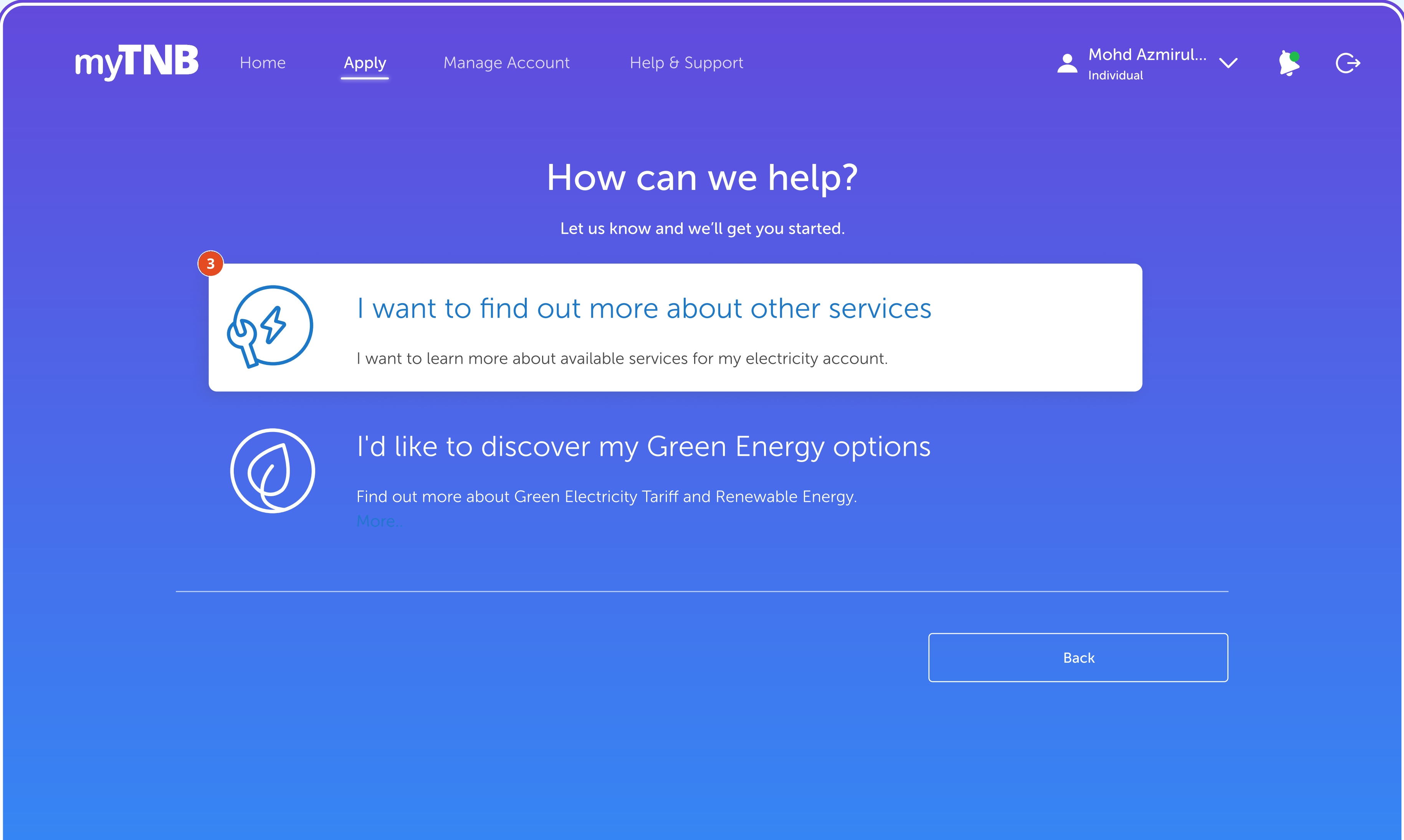
1. Click on the “Apply” button.



2. Select “I want to do something else”.



3. Choose “I want to find out more about other services”.



4. Select your contract account and Click “Next”.

myTNB

Home

Apply

Manage Account

Help & Support

Mohd Azmirul...
Individual

Which account would you like to manage

Let us know which electricity account you want to manage and we'll recommend specific solutions for you.

4

ACCOUNT NUMBER*

Agriculture - 220154551702

Dom LV TOU - 220088190307

Non Dom LV GEN - 220568873602

Non Dom LV TOU - 210238469410

Non Dom MV GEN - 210461132202

Non Dom MV TOU - 220210529609

+

Can't find your account? Add account here.

Submit

Submit

Rework

Back

Next

Understanding Your Meter

Power Alert

Terms & Conditions

For General Enquires, Please Contact

Careline at 1300-88-5454

Operating Hours:
Weekdays: 7:00 AM - 11:00 PM

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5. Select “Merdeka Incentive”.


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 Mohd Azmirul...
Individual









Which account would you like to manage

Let us know which electricity account you want to manage and we'll recommend specific solutions for you.

ACCOUNT NUMBER*


Non Dom LV GEN - 220568873602





Upgrade / Downgrade Electricity


Increase electricity supply to meet your energy needs and improve your connection stability.



Change My Tariff


Apply for tariff change for your property.

5



Merdeka Incentives

Commercial customers can enjoy special tariff rates from 1st August until 30th September



Guaranteed Service Level (GSL) Rebate

Claim rebate if you have faced any problem against our guaranteed service level

Submit

Submit

Rework

6. Review all eligibility criteria and prepare the required details.

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Merdeka Incentive

Commercial customers can enjoy special tariff rates from 1st August until 30th September every year with Sinaran Merdeka Incentive

ACCOUNT NUMBER

220154551702

PREMISE TYPE DESCRIPTION

Commercial : Business Services

PROPERTY ADDRESS

PT 64298, JLAN PERIGI NENAS 8/1, KAWASAN PERINDUSTRIAN PULAU INDAH, 42920 PULAU INDAH, SELANGOR.

Before you start...

Please check the eligibility checklist and ensure you have the necessary information ready.

Registered Account information:

Your Electricity Account is active and added under 'Own Account'

Refer to your electricity bill to find out if you are in the eligible tariff category:

a. Non-Domestic Low Voltage General

b. Non-Domestic Low Voltage TOU

c. Non-Domestic Medium Voltage General

d. Non-Domestic Medium Voltage TOU

Other information:

Your contact information

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Start Application

7. Fill in your contact details.
8. Tick the checkbox to confirm you have read and agreed to TNB’s Terms of Use, Anti-Spam Policy and Personal Data Protection Policy and Click “Submit”.

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Commercial : Business Services

PROPERTY ADDRESS

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Contact Details

Kindly provide us with your contact information in case we need to reach you.

Add New Contact

Select From List

NAME *

Muhammad Aslam

EMAIL ADDRESS *

muhammadaslam@example.com

MOBILE NUMBER *

0123456789

I have read and agreed to [TNB's Terms of Use](#), [Anti-Spam Policy](#) and [Personal Data Protection Policy](#)

9. Save your Application Reference Number for future reference.

myTNB

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Mohd Azmirul...

Individual

Merdeka Incentive

Commercial customers can enjoy special tariff rates from 1st August until 30th September every year with Sinaran Merdeka Incentive

ACCOUNT NUMBER

220154551702

PREMISE TYPE DESCRIPTION

Commercial : Business Services

Contact Us

Kindly provide details of your case we need to assist you

Application Submitted

Thank you for your application. You may track your submission using the reference number below.

Application Reference Number: MD-000-000-0026

Ok

EMAIL ADDRESS *

muhammadaslam@example.com

MOBILE NUMBER *

0123456789

☒

I have read and agreed to [TNB's Terms of Use](#), [Anti-Spam Policy](#) and [Personal Data Protection Policy](#)